

WORDINGS

Contents

1.	ADDITIONAL CUSTOM DUTY	2
2.	CLAIM PREPARATION COSTS	2
3.	ESCALATION	2
4.	INVOLUNTARY BETTERMENT	3
5.	DETERIORATION OF STOCKS IN COLD STORAGE PREMISES	4
6.	INSURANCE OF ADDITIONAL EXPENSES OF RENT FOR AN ALTERNATIVE ACCOMMODATION	5
7.	LOSS OF RENT CLAUSE	7
Gri	ievances	8
Info	ormation about Us	9



WORDINGS

Details of additional covers (add-ons) offered with the policy:

These are add on covers that extends the insurance cover that We give under the **FG Business Suraksha-Sookshma**. We give these add-on covers if You have applied to and paid premium for the covers and We have accepted to give covers to You.

1. ADDITIONAL CUSTOM DUTY

In consideration of the Insured having paid the additional premium, it is hereby declared and agreed that the Insured shall also be indemnified during the currency of the Policy, towards the additional Customs Duty amount stated (in respect of this endorsement) in the Schedule which may be incurred by the Insured over and above the Customs Duty amount taken into account in arriving at the sum insured of the affected items. The limit of liability will stand reduced by such Additional Customs Duty after occurrence of the claim unless reinstated by payment of an additional premium prescribed by the Company.

Sum Insured/Limit of Liability: - Up to 50% of Sum insured

Deductible: 5% of the admissible custom duty incurred in addition to the excess amount applicable for the affected item under the policy.

2. CLAIM PREPARATION COSTS

It is hereby declared and agreed that, notwithstanding anything to the contrary contained in this Policy and subject to the Insured having paid the agreed additional premium that the Company shall indemnify the insured for reasonable and necessary claim preparation costs, which Insured incur, solely at Company's request in the determination of the extent of loss or damage prior to Company's final adjustment of Insured's claim, provided that any loss is payable under this policy. Company will not pay for the services of Insured's attorneys or public adjusters.

Sum Insured/Limit of Liability:: - Up to 50% of Sum insured

Deductible: As per base product, "Section I"

3. ESCALATION

In consideration of the payment of an additional premium amounting to 50% of the premium produced by applying the specified percentage to the first or the annual premium as appropriate on the under noted items(s) the Sum(s) Insured thereby shall, during the period of insurance, be increased each day by an amount representing 1/365th of the specified percentage increased per annum.



WORDINGS

Unless specifically agreed to the contrary the provisions of this clause shall only apply to the sums insured in force at the commencement of each period of insurance.

At each renewal date the insured shall notify the Insurers:-

- a. The sum to be insured under each item above, but the absence of such instructions the Sums Insured by the above items shall be those stated on the policy (as amended by the any endorsement effective prior to the aforesaid renewal date) to which shall be added the increases which have accrued under this Clause during the period of insurance upto that renewal date, and
- b. The specified percentage increase(s) required for the forthcoming period of insurance, but in the absence of instructions to the contrary prior to renewal date the existing percentage increase shall apply for the period of insurance from renewal.

All the conditions of the policy in so far as they may be hereby expressly varied shall apply as if they had been incorporated herein.

Sum Insured/ Limit of Liability: - The selected percentage increase shall not exceed 25% of the Sum Insured.

Deductible: As per base product, "Section I"

4. INVOLUNTARY BETTERMENT

It is understood and agreed that in the event that new property of like kind and quality is not obtainable, property which is as similar as possible to that which has sustained damage and which is capable of performing the same function shall be deemed to be new property of like kind and quality and in no event shall this be considered as a betterment to the Insured.

In the event of replacement with new property, the Company will pay the cost of purchasing and installing technologically current equipment which is necessitated by incompatibility between new equipment installed to replace equipment which has sustained damage and undamaged existing equipment at the same or an interdependent location.

Provided always that

- 1. damage was directly caused
- 2. the Company shall be liable only for the amount sufficient to enable the Insured to resume operations in substantially the same manner as before the damage
- 3. the Company shall be liable for only the difference between
- i. the highest sales value of the undamaged existing equipment at the same or interdependent location, and



WORDINGS

ii. the installed cost of the technologically current equipment.

Sum Insured/Limit of Liability: - Up to 50% of Sum insured

Deductible: As per base product, "Section I"

5. DETERIORATION OF STOCKS IN COLD STORAGE PREMISES

A. Deterioration Of Stocks In Cold Storage Premises Due To Accidental Power Failure Consequent To Damage At The Premises Of Power Station Due To An Insured Peril

Policy covering stocks in cold storage premises may be extended to cover the above subject to following endorsement wordings:

Provided that the Company shall not be liable for any loss occasioned by the deliberate act of the Government, Municipal or Local Authority or Supply Authority not performed for the sole purpose of safeguarding life or protecting any part of the supply undertaking"s systems or by the exercise by any such authority of its power to withhold or restrict or ration supply not necessitated solely by damage to the Supply Undertaking"s generating or supply equipment by an insured peril.

Provided further that the Company shall not be liable for any loss unless the duration of each such failure exceeds 24 hours.

Subject otherwise to the terms, exceptions, conditions and limitations of this Policy."

In any action, suit or other proceedings where the company alleges that by reason of the provisions of this condition any loss or damage is not covered by this insurance, the burden of proving that this loss or damage is covered shall be upon the Insured.

Subject otherwise to the terms, extensions, conditions and limitations of this Policy".

In any action, suit or other proceedings where the company alleges that by reason of the provisions of this condition any loss or damage is not covered by this insurance, the burden of proving that this loss or damage is covered shall be upon the Insured.

B. Deterioration Of Stocks In Cold Storage Premises Due To Change In Temperature Arising Out Of Loss Or Damage To The Cold Storage Machinery(Ies) In The Insured's Premises Due To Operation Of Insured Peril



WORDINGS

"In consideration of the payment of additional premium of Rs. _______ it is hereby agreed and declared that notwithstanding anything to the contrary in this policy or in any of its conditions this policy covers destruction of or damage to the property herby insured caused by change of temperature in consequence of failure of electric supply following damage to Insured"s property due to insured peril(s).

[Provided further that the Company shall not be liable for any loss unless the duration of each such failure exceeds 24 hours

Subject otherwise to the terms, extensions, conditions and limitations of this Policy".

In any action, suit or other proceedings where the company alleges that by reason of the provisions of this condition any loss or damage is not covered by this insurance, the burden of proving that this loss or damage is covered shall be upon the Insured.

Limit of Liability/Sum Insured: _____Any One Accident (AOA) :_____Any One Year (AOY) (with AOY Upto 25% of Total Sum Insured)

This cover is on first loss basis without application of average

Deductible: As per base product, "Section I"

6. INSURANCE OF ADDITIONAL EXPENSES OF RENT FOR AN ALTERNATIVE ACCOMMODATION

Additional expenses of rent for an alternative accommodation may be covered on the following basis:

- a) The period of Indemnity may be limited to the period during which the original premises remain untenantable as a result of occurrence of perils insured against. Maximum indemnity period not to exceed 3 (three) years.
- b) The additional expense recoverable under the policy may be additional rent actually paid i.e. the difference between the new and the original rent only.
- c) Certificate from the Local Municipal Authority or an Architect to the effect that premises in question are untenantable will be accepted as adequate proof of the fact that the premises, in fact, have become untenantable.
- d) Insurance should be granted against Perils covered under "FG Business Suraksha-Sookshma" should be granted only if it involves actual physical damage to the building. The cover does not intend to pay, if for instance, the insured "s entry is barred by strikers, demonstrators and similar occurrences.
- e) The cover may be limited to buildings other than those of "Kutcha" construction.
- f) The area for alternative accommodation may be equivalent to the area presently occupied. However, no restriction will apply in respect of locality for the alternative accommodation, so long as the alternative accommodation is taken in the same city of town.



WORDINGS

- g) Cover may be permitted to the tenant as also to the Owner-Occupant. Further, in respect of the Owner-Occupant, the alternative accommodation may be limited to the area presently under his occupation.
- h) For the Owner-Occupant, since he will not be paying any rent based on the area occupied by him (in comparison with the actual rent being paid by the tenant in the same building or similar buildings in the same locality) the standard rent based on the rateable values fixed by Municipal/Revenue Authorities for tax purposes may be treated as the original rent for the purpose of this insurance.
- i) It will be compulsory for
- i. the Owner-Occupant to insure both building and contents.
- ii. the tenant to insure the contents of the premises for which he is seeking this extension

Endorsement wording for insurance of rent for alternative accommodation Tenant or Owner-Occupant

It is hereby declared that in the event of the premises described in the policy and occupied by the insured, hereinafter referred to as "PREMISES" being destroyed or damaged by any Insured Peril as to become unfit for occupation and the insured in consequence taking up alternative accommodation, the Company shall, subject to special conditions set out herein, indemnify the insured against the additional rent (as explained herein) which the insured is called upon to bear for the period beginning from the date of operation of any of the Insured Perils until the "PREMISES" is rendered fit for occupation such period not exceeding such reasonable time as is required to restore the premises with due diligence to a condition fit for occupation or the maximum indemnity period of months whichever is earlier.

Provided that the liability of the Company shall not exceed Rs. the sum insured hereby.

Provided further that if the sum produced by applying the monthly additional rent, borne by the insured for the alternative accommodation to the maximum indemnity period is more than the Sum Insured hereby, the liability of the Company shall be proportionately reduced.

SPECIAL CONDITIONS:

- 1. This insurance shall apply subject to the condition that the PREMISES occupied by the insured, whether as owner or tenant, forms part of a building not being "Kutcha" Construction.
- 2. If the area of alternative accommodation taken by the insured is more than the area of the PREMISES occupied by the insured, the additional rent borne by the insured for the purpose of this insurance shall be deemed to be that proportion of the additional rent actually borne by the insured as the area of the PREMISES which was in the insured soccupation bears to the area of the alternative accommodation taken by the insured. The insured shall be at liberty to take alternative accommodation in any locality so long as it is within the Municipal limit of the city or town in which the PREMISES is situated.

EXPLANATION

Additional Rent: If the insured is the Owner-Occupant, the additional rent borne by him is arrived at after deducting the standard rent of the premises from the actual rent paid for the alternative accommodation.



WORDINGS

The standard rent shall be based on the ratable values fixed by the Municipal/Revenue authorities for tax purposes.

If the insured is a tenant only and for safeguarding his legal tenancy rights is obliged to pay rent for the premises even during the period when it is not fit for occupation, the additional rent borne by him is the actual rent for the alternative accommodation.

If the insured is a tenant and is not obliged to pay rent for the premises during the period when it is not fit for occupation, the additional rent borne by him is the actual rent paid for alternative accommodation taken less the rent which he was paying for the premises immediately prior to the same being damaged or destroyed by Insured Perils and rendered unfit for occupation

Limit of Liability/Sum Insured: Up to 25% of Total Sum Insured

Deductible: As per base product, "Section I"

7. LOSS OF RENT CLAUSE

The insurance on rent applies only if (any of) the said building(s) or any part thereof is unfit for occupation in consequence of its destruction or damage by the perils insured against and then the amount payable shall not exceed such portion of the sum insured on Rent as the period necessary for reinstatement bears to the term of the Rent Insured. Maximum indemnity period not to exceed 3 (three) years.

UIN: IRDAN132RP0001V01202122

Limit of Liability/Sum Insured: Up to 25% of Total Sum Insured

Deductible: As per base product, "Section I"



WORDINGS

Grievances

If You have a grievance about any matter relating to the Policy, or Our decision on any matter, or the claim, You can address Your grievance as follows:

1. Our Grievance Redressal Officer

You can send Your grievance in writing by post or email to Our Grievance Redressal Officer at the following address:

You can directly contact our Grievance Redressal Officer at our Head office.

☐ You can email to : fggro@futuregenerali.in or call at: 7900197777

☐ You can write directly to our **Grievance Redressal Cell at our Head office:**

Grievance Redressal Cell, Future Generali India Insurance Company Ltd.

Lodha I – Think Techno Campus, B Wing – 2nd Floor, Pokhran Road – 2, Off Eastern Express Highway Behind TCS, Thane West – 400607.

Please send your complaint in writing. You can use the complaint form, annexed with your policy.

Kindly quote your policy number in all communication with us. This will help us to deal with the matter faster

2. Consumer Affairs Department of IRDAI

- a. In case it is not resolved within 15 days or if You are unhappy with the resolution You can approach the Grievance Redressal Cell of the Consumer Affairs Department of IRDAI by calling Toll Free Number 155255 (or) 1800 4254 732 or sending an email to complaints@irdai.gov.in. You can also make use of IRDAI's online portal Integrated Grievance Management System (IGMS) by registering Your complaint at igms.irda.gov.in.
- b. You can send a letter to IRDAI with Your complaint on a Complaint Registration Form available by clicking here. You must fill and send the Complaint Registration Form along with any documents by post or courier to General Manager, Insurance Regulatory and Development Authority of India (IRDAI), Consumer Affairs Department- Grievance Redressal Cell, Sy.No.115/1,Financial District, Nanakramguda, Gachibowli, Hyderabad-500032.
- c. You can visit the portal http://www.policyholder.gov.in for more details.

3. Insurance Ombudsman

You can also approach the Insurance Ombudsman, depending on the nature of grievance and the financial implication, if any. Information about Insurance Ombudsmen, their jurisdiction and powers is available on



WORDINGS

the website of the Insurance Regulatory and Development Authority of India (IRDAI) at www.irdai.gov.in, or of the General Insurance Council at www.generalinsurancecouncil.org.in, the Consumer Education Website of the IRDAI at http://www.policyholder.gov.in, or from any of Our Offices.

UIN: IRDAN132RP0001V01202122

Note: Insurer to give details of Insurance Ombudsmen.

Information about Us

The Future Generali India Insurance Company Limited

Address Unit No. 801 & 802, Tower C, 247 Embassy Park, LBS Marg, Vikhroli (West),

Mumbai - 400083

CIN: U66030MH2006PLC165287 Web: https://general.futuregenerali.in E-mail: fgcare@futuregenerali.in

Customer Service: 1800-220-233 | 1860-500-3333 | 022-67837800



WORDINGS

GRIEVANCE REDRESSAL

If you have a complaint or grievance you may reach us through the following avenues:

			Email	Fgcare@futuregenerali.in
HELP		1800-220-233 /		
LINE	Help – Lines	1860-500-3333 /		
		022-67837800		
			Website	www.futuregenerali.in
	GRO at each Branch	Walk-in to any of our b	ranches and request to meet the Grie	vance Redressal Officer (GRO).
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What can I expect after logging a Grievance?

We will acknowledge receipt of your concern within 3 - business days.

Within 2 - weeks of receiving your grievance, we shall revert to you the final resolution.

We shall regard the complaint as closed if we do not receive a reply within 8 weeks from the date of receipt of response.

How do I escalate?

 \bullet You can directly contact our ${\bf Grievance}\ {\bf Redressal}\ {\bf Officer}$ at our Head office.

 $\ensuremath{\mathbb{B}}$ You can email to : fggro@futuregenerali.in or call at: 7900197777

 $\ensuremath{\mathbb{Z}}$ You can write directly to our Grievance Redressal Cell at our Head office:

What do I do, if I am unhappy with the Resolution?

You can write directly to our Customer Service Cell at our Head office::

		<u>Customer Service Cell</u> , Future Generali India Insurance Company Ltd.
		Lodha I – Think Techno Campus, B Wing – 2nd Floor, Pokhran Road – 2,
	Customer Service Cell	Off Eastern Express Highway Behind TCS, Thane West – 400607.
		Please send your complaint in writing. You can use the complaint form, annexed with your policy.
		Kindly quote your policy number in all communication with us. This will help us to deal with the matter faster
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UIN: IRDAN132RP0001V01202122

What should I do, if I face difficulty in registering a grievance?



WORDINGS

While we constantly endeavour to promptly register, acknowledge & resolve your grievance, if you feel that you are experiencing difficulty in registering your complaint, you may register your complaint through the IRDAI (Insurance Regulatory and Development Authority of India).

- CALL CENTER: TOLL FREE NUMBER (155255)
- REGISTER YOUR COMPLAINT ONLINE AT: HTTP://WWW.IGMS.IRDA.GOV.IN/

Grievances of Senior Citizens:

We have established a separate channel to address the grievances of Senior Citizens. The concerns will be addressed to the Senior Citizen's channel for faster attention or speedy disposal of grievance, if any

Insurance Ombudsman:

If you are still dissatisfied with the resolution provided or if it is already 30 days since you filed your complaint, you can approach the office of Insurance Ombudsman, provided the same is under their purview. The guidelines for taking up a complaint with the Insurance Ombudsman, along with their addresses are available on the consumer education website of the IRDAI. http://www.policyholder.gov.in/Ombudsman.aspx

For ease of reference, the list of Insurance Ombudsmen offices is as mentioned below.

Contact Details	Areas of Jurisdiction
Shri Kuldip Singh	Gujarat, UT of Dadra & Nagar Haveli, Daman and Diu
Office of the Insurance Ombudsman,	
6th Floor, Jeevan Prakash Bldg, Tilak Marg, Relief	
Road,Ahmedabad - 380001.	
Tel nos: 079-25501201/02/05/06	
Email: bimalokpal.ahmedabad@gbic.co.in	
Smt. Neerja Shah	Karnataka
Insurance Ombudsman Office of the Insurance Ombudsman	
Office of the Insurance Ombudsman,	
Jeevan Soudha Building,PID No. 57-27-N-19	
Ground Floor, 19/19, 24th Main Road,	
JP Nagar, Ist Phase,	
3	
Email: bimalokpal.bengaluru@ecoi.co.in	
Shri Guru Saran Shrivastava	Madhya Pradesh & Chhattisgarh
Insurance Ombudsman Office of the Insurance Ombudsman	
Office of the Insurance Ombudsman,	
Janak Vihar Complex, 2nd Floor,	
6, Malviya Nagar, Opp. Airtel Office,	
Near New Market,	
Bhopal – 462 003.	
Tel.: 0755 - 2769201 / 2769202	
Fax: 0755 - 2769203	
Email: <u>bimalokpal.bhopal@ecoi.co.in</u>	
	Shri Kuldip Singh Office of the Insurance Ombudsman, 6th Floor, Jeevan Prakash Bldg, Tilak Marg, Relief Road,Ahmedabad - 380001. Tel nos: 079-25501201/02/05/06 Email: bimalokpal.ahmedabad@gbic.co.in Smt. Neerja Shah Insurance Ombudsman Office of the Insurance Ombudsman Office of the Insurance Ombudsman, Jeevan Soudha Building,PID No. 57-27-N-19 Ground Floor, 19/19, 24th Main Road, JP Nagar, Ist Phase, Bengaluru – 560 078. Tel.: 080 - 26652048 / 26652049 Email: bimalokpal.bengaluru@ecoi.co.in Shri Guru Saran Shrivastava Insurance Ombudsman Office of the Insurance Ombudsman Office of the Insurance Ombudsman, Janak Vihar Complex, 2nd Floor, 6, Malviya Nagar, Opp. Airtel Office, Near New Market, Bhopal – 462 003. Tel.: 0755 - 2769201 / 2769202 Fax: 0755 - 2769201



WORDINGS

Office of the	Contact Details	Areas of Jurisdiction
Ombudsman		
BHUBANESHWAR	Shri Suresh Chandra Panda	Orissa
	Office of the Insurance Ombudsman,	
	62, Forest park,	
	Bhubneshwar – 751 009.	
	Tel.: 0674 - 2596461 /2596455	
	Fax: 0674 - 2596429	
	Email: bimalokpal.bhubaneswar@ecoi.co.in	
CHANDIGARH	Dr. Dinesh Kumar Verma	Punjab, Haryana, Himachal Pradesh, Jammu &
	Office of the Insurance Ombudsman,	Kashmir, Chandigarh
	S.C.O. No. 101, 102 & 103, 2nd Floor,	
	Batra Building, Sector 17 – D,	
	Chandigarh – 160 017.	
	Tel.: 0172 - 2706196 / 2706468	
	Fax: 0172 - 2708274	
	Email: <u>bimalokpal.chandigarh@ecoi.co.in</u>	
CHENNAI	Shri M. Vasantha Krishna	Tamilnadu, UT- Pondicherry Town and Karaikal
	Office of the Insurance Ombudsman,	(which are part of Pondicherry)
	Fatima Akhtar Court, 4th Floor, 453,	(,
	Anna Salai, Teynampet,	
	CHENNAI – 600 018.	
	Tel.: 044 - 24333668 / 24335284	
	Fax: 044 - 24333664	
	Email: bimalokpal.chennai@ecoi.co.in	
DELHI	Shri Sudhir Krishna	Delhi
	Office of the Insurance Ombudsman,	
	2/2 A, Universal Insurance Building,	
	Asaf Ali Road,	
	New Delhi – 110 002.	
	Tel.: 011 - 23232481/23213504 Email: <u>bimalokpal.delhi@ecoi.co.in</u>	
	Litali. <u>bililalokpal.delili@ecol.co.lit</u>	
GUWAHATI	Shri Kiriti .B. Saha	Assam, Meghalaya, Manipur, Mizoram, Arunachal
	Office of the Insurance Ombudsman,	Pradesh, Nagaland and Tripura
	Jeevan Nivesh, 5th Floor,	
	Nr. Panbazar over bridge, S.S. Road,	
	Guwahati – 781001(ASSAM).	
	Tel.: 0361 - 2632204 / 2602205	
	Email: <u>bimalokpal.guwahati@ecoi.co.in</u>	
HYDERABAD	Shri I. Suresh Babu	Andhra Pradesh, Telangana and UT of Yanam - a
	Office of the Insurance Ombudsman,	part of UT of Pondicherry
	6-2-46, 1st floor, "Moin Court",	
	Lane Opp. Saleem Function Palace,	
	A. C. Guards, Lakdi-Ka-Pool,	
	Hyderabad - 500 004.	
	Tel.: 040 - 67504123 / 23312122	
	Fax: 040 - 23376599	
	Email: bimalokpal.hyderabad@ecoi.co.in	
	<u> </u>	
IAIPUR		Raiasthan
JAIPUR	Smt. Sandhya Baliga	Rajasthan
JAIPUR	Smt. Sandhya Baliga Office of the Insurance Ombudsman,	Rajasthan
JAIPUR	Smt. Sandhya Baliga Office of the Insurance Ombudsman, Jeevan Nidhi – II Bldg., Gr. Floor,	Rajasthan
JAIPUR	Smt. Sandhya Baliga Office of the Insurance Ombudsman, Jeevan Nidhi – II Bldg., Gr. Floor, Bhawani Singh Marg,	Rajasthan
JAIPUR	Smt. Sandhya Baliga Office of the Insurance Ombudsman, Jeevan Nidhi – II Bldg., Gr. Floor, Bhawani Singh Marg, Jaipur - 302 005.	Rajasthan
JAIPUR	Smt. Sandhya Baliga Office of the Insurance Ombudsman, Jeevan Nidhi – II Bldg., Gr. Floor, Bhawani Singh Marg,	Rajasthan



WORDINGS

Office of the	Contact Details	Areas of Jurisdiction
Ombudsman		
ERNAKULAM	Ms. Poonam Bodra Office of the Insurance Ombudsman, 2nd Floor, Pulinat Bldg., Opp. Cochin Shipyard, M. G. Road, Ernakulam - 682 015. Tel.: 0484 - 2358759 / 2359338 Fax: 0484 - 2359336 Email: bimalokpal.ernakulam@ecoi.co.in	Kerala, Lakshadweep, Mahe-a part of Pondicherry.
KOLKATA	Shri P. K. Rath Office of the Insurance Ombudsman, Hindustan Bldg. Annexe, 4th Floor, 4, C.R. Avenue, KOLKATA - 700 072. Tel.: 033 - 22124339 / 22124340 Fax: 033 - 22124341 Email: bimalokpal.kolkata@ecoi.co.in	West Bengal, Sikkim, Andaman & Nicobar Islands.
LUCKNOW	Shri Justice Anil Kumar Srivastava Office of the Insurance Ombudsman, 6th Floor, Jeevan Bhawan, Phase-II, Nawal Kishore Road, Hazratganj, Lucknow - 226 001. Tel.: 0522 - 2231330 / 2231331 Fax: 0522 - 2231310 Email: bimalokpal.lucknow@ecoi.co.in	Districts of Uttar Pradesh: Laitpur, Jhansi, Mahoba, Hamirpur, Banda, Chitrakoot, Allahabad, Mirzapur, Sonbhabdra, Fatehpur, Pratapgarh, Jaunpur, Varanasi, Gazipur, Jalaun, Kanpur, Lucknow, Unnao, Sitapur, Lakhimpur, Bahraich, Barabanki, Raebareli, Sravasti, Gonda, Faizabad, Amethi, Kaushambi, Balrampur, Basti, Ambedkarnagar, Sultanpur, Maharajgang, Santkabirnagar, Azamgarh, Kushinagar, Gorkhpur, Deoria, Mau, Ghazipur, Chandauli, Ballia, Sidharathnagar.
MUMBAI	Shri Milind A. Kharat Office of the Insurance Ombudsman, 3rd Floor, Jeevan Seva Annexe, 5. V. Road, Santacruz (W), Mumbai - 400 054. Tel.: 022 - 26106552 / 26106960 Fax: 022 - 26106052 Email: bimalokpal.mumbai@ecoi.co.in	Goa, Mumbai Metropolitan Region excluding Navi Mumbai & Thane.
Noida	Shri Chandra Shekhar Prasad Office of the Insurance Ombudsman, Bhagwan Sahai Palace 4th Floor, Main Road, Naya Bans, Sector 15, Distt: Gautam Buddh Nagar, U.P-201301. Tel.: 0120-2514250 / 2514252 / 2514253 Email: bimalokpal.noida@ecoi.co.in	State of Uttaranchal and the following Districts of Uttar Pradesh: Agra, Aligarh, Bagpat, Bareilly, Bijnor, Budaun, Bulandshehar, Etah, Kanooj, Mainpuri, Mathura, Meerut, Moradabad, Muzaffarnagar, Oraiyya, Pilibhit, Etawah, Farrukhabad, Firozbad, Gautambodhanagar, Ghaziabad, Hardoi, Shahjahanpur, Hapur, Shamli, Rampur, Kashganj, Sambhal, Amroha, Hathras, Kanshiramnagar, Saharanpur.
Patna	Shri N. K. Singh Office of the Insurance Ombudsman, 1st Floor,Kalpana Arcade Building,, Bazar Samiti Road, Bahadurpur, Patna 800 006.	Bihar, Jharkhand.



WORDINGS

Office of the	Contact Details	Areas of Jurisdiction
Ombudsman		
	Tel.: 0612-2680952 Email: <u>bimalokpal.patna@ecoi.co.in</u>	
Pune	Shri Vinay Sah Office of the Insurance Ombudsman, Jeevan Darshan Bldg., 3rd Floor, C.T.S. No.s. 195 to 198, N.C. Kelkar Road, Narayan Peth, Pune – 411 030. Tel.: 020-41312555 Email: bimalokpal.pune@ecoi.co.in	Maharashtra, Area of Navi Mumbai and Thane excluding Mumbai Metropolitan Region.

The updated details of Insurance Ombudsman are available on IRDAI website: www.irda.gov.in, on the website of General Insurance Council: www.generalinsurancecouncil.org.in, our website www.futuregenerali.in or from any of our offices.

STATUTORY NOTICE: "INSURANCE IS THE SUBJECT MATTER OF THE SOLICITATION"
