

## MINUTES OF THE 110th MEETING OF THE AUTHORITY

held on 14th October, 2020 at 11 AM at Hyderabad

**Present**: Chairman Dr. Subhash C. Khuntia

Whole-time Member Shri Pravin Kutumbe

Whole-time Member Smt. T L Alamelu

Whole-time Member Shri K Ganesh

Part-time Member Smt. Sushama Nath (through VC)

Part-time Member Shri Debasish Panda (through VC)

Part-time Member Shri Atul Kumar Gupta (through VC)

Also present:

Designated Officer Shri M. Pulla Rao, ED (Gen)

The Chairman extended a warm welcome to all the Members present. The quorum was available.

The agenda items were then taken up for consideration.

## 4. Statement of foreign tours undertaken by the Chairman and Members for the period from 1<sup>st</sup> April to 30<sup>th</sup> September, 2020

The statement was noted by the Authority.

5. List of Circulars/Guidelines issued from 25th July to 30th September, 2020

The statement was noted by the Authority.

6. Statement of regulatory actions taken for the period from 1<sup>st</sup> April to 30<sup>th</sup> September, 2020

The Authority noted the regulatory actions taken during the quarter ending 30<sup>th</sup> September, 2020.

- 8. Draft IRDAI (Minimum Information required for Investigation and Inspection) Regulations, 2020:
- **8.1** An 'in principle' approval of the Authority was taken in its 104<sup>th</sup> meeting held on 28<sup>th</sup> March, 2019 for framing of IRDAI (Minimum Information Required for Investigation and Inspection) Regulations. Thereafter, the draft regulations specifying minimum information required to be maintained by insurers or intermediaries in their

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books, for satisfactory discharge of functions of an Investigating Officer, were placed on the IRDAI website on 11<sup>th</sup> January, 2018 and 16<sup>th</sup> April, 2019 for public comments. Based on the feedback from LI Council, GI Council, and other stakeholders, the draft regulations were revised and placed before the Insurance Advisory Council (IAC) in its 42<sup>nd</sup> meeting held on 24<sup>th</sup> September, 2020. With certain suggestions, the IAC recommended to place the draft regulations before the Authority.

- **8.2** A presentation was made outlining the salient features of the regulations. It was submitted that the basic framework of the draft regulations had been modelled after Rule 39 of the Insurance Rules, 1939 and the scope of the regulations has been expanded to reflect the current business environment.
- **8.3** Shri Debasish Panda stated that instead of giving choice to maintain records in physical or electronic form, the entities may be mandated to maintain the records in electronic form as it would be more efficient and cost effective, after giving a transition period of 2 to 3 years for compliance.
- **8.4** After discussion, the Authority approved IRDAI (Minimum Information required for Investigation and Inspection) Regulations, 2020, as proposed in the Agenda.
- 18. Guidelines on (a) Issuance of Electronic Policies and (b) dispensing with physical documents and wet signature on the proposal form in respect of health insurance policies
- **18.1** It was submitted that due to Covid-19 pandemic and difficulty in face-to-face contact, life, general and health insurers have been given exemption from issuing physical policy document, receiving proposal form in physical mode and obtaining wet signature on the proposal form. Adequate authentication and confirmation protocols have been incorporated to safeguard the interests of policyholders. The exemptions are valid till 31<sup>st</sup> March, 2020.
- **18.2** The Authority considered the agenda and ratified the issuance of Guidelines on (a) issuance of electronic policies and (b) dispensing with physical documents and wet signature on the proposal form by Life insurers through circular numbers IRDAI/Life/Cir/Misc/207/08/2020 dated 4<sup>th</sup> August, 2020, IRDAI/Life/Cir/Misc/208/08/2020 dated 5<sup>th</sup> August, 2020, respectively, and (c) issuance of electronic policies and dispensing with physical documents and wet signature on the proposal form by Health and Non-Life insurers through circulars

IRDAI/HLT/REG/CIR/235/09/2020 and IRDAI/NL/CIR/MISC/237/09/2020 dated 10<sup>th</sup> September, 2020, respectively.

## 19. Proposed changes in IRDAI (Insurance Surveyors and Loss Assessors) (Amendment) Regulations, 2020

- **19.1** The Authority had approved the IRDAI (Insurance Surveyors and Loss Assessors) (Amendment) Regulations, 2020 in its 109<sup>th</sup> Meeting held on 13/08/2020. It was later observed that a few minor corrections were necessary to be made to the text of the Regulations to ensure factual correctness, consistency, formatting, etc.
- **19.2** The Authority approved the further changes as proposed in the agenda item to the IRDAI (Insurance Surveyors and Loss Assessors) (Amendment) Regulations, 2020 that was earlier approved in the 109<sup>th</sup> meeting of the Authority.

The meeting ended with a vote of thanks to all Members.

**CHAIRMAN**