

Ref: IRDAI/CAD/CIR/MISC/267/11/2020

Date- 04.11.2020

To CEOs of all Insurance Companies

Re: Allowing IC-38 exams for individual agents through remote proctor on pilot basis

The Authority has decided to allow IC-38 examination for individual agents to be conducted from remote locations vide remote proctor model proposed by NSEIT. However, this model shall be allowed on pilot basis for an initial time period of thirty days in the four cities- Mumbai, Delhi, Kolkata and Trivandrum.

NSEIT shall communicate to all insurance companies the date from which this model can be made live for the candidates appearing in these four cities. Also, the details of fees, IT requirements, and demo for the examination process, etc. shall be shared by NSEIT with the insurance companies.

Post completion of thirty days of remote proctor model in the above mentioned four cities, the Authority shall evaluate the POC and communicate further instructions to insurance companies.

T. S. Naik General Manager Agency Distribution

Copy to- Insurance Institute of India, NSEIT