



भारतीय बीमा विनियामक और विकास प्राधिकरण
INSURANCE REGULATORY AND DEVELOPMENT AUTHORITY OF INDIA

Title:To all

Reference No.:--

Date:25/11/2013

IRDA's 4th Seminar on 'Policyholder Protection and Welfare' to be held on 27th November, 2013 at Hotel ITC Maratha, Mumbai

The Fourth Annual Seminar on Policyholder protection and welfare organized by Insurance Regulatory and Development Authority (IRDA) will be held at Mumbai on November 27, 2013.

The seminar will be attended by about 300 participants, by invitation, comprising of Chief executives of insurance companies, Insurance Ombudsmen, academicians, representatives of consumer organization and IRDA officials. On this occasion the following material will be launched:

- I. Consumer Affairs Annual Booklet 2012-13 on Policyholder Protection and Welfare of IRDA;
- II. Handbook on Surveyors and Loss Assessors of IRDA;
- III. Indian Non-Life Insurance Industry Year Book 2012-13 of General Insurance Council;
- IV. A Report on Spread of Life Insurance Agents Across Locations in India of IIB;
- V. Documentary Film on IRDA initiatives
- VI. Animation Films of Comic Book – Volume 3
- VII. Mobile Version of Consumer Education Website

The Seminar will also have in-depth discussions on issues concerning the Policyholders Protection and Welfare and covering four specific topics viz. "Insurance Literacy under National Strategy", "Can you hear consumer voice?", "Use of innovative channels for consumer education" and "Delving into Health Insurance", where eminent speakers of relevant fields will share their views.

The seminar is expected to provide valuable inputs to the stakeholders to steer their efforts towards consumer empowerment.
