

Title:RTI

Reference No.:-- Date:15/07/2020

Department wise - Time-limit for achieving the targets

S.No	Department	Remarks
1	Agency Distribution	Within 7 working days from the date of receipt of
		grievance.
2	Vigilance	Not Applicable
3	Surveyors	Subject to submission/upload of required
		documents as specified in IRDAI(Insurance
		Surveyors and Loss Assessors) Regulations, 2015,
		license will be approved and issued within 15 days
		from the date of such complete submission.
4	Actuarial	For life product approval process, the circulars Ref:
		IRDAI/ACT/CIR/MISC/124/07/2019 and Ref:
		IRDAI/ACT/CIR/MISC/125/07/2019 dated
		26.07.2019 can be referred. The referred circulars
		can be accessed at https://www.irdai.gov.in/ .
5	Legal	There are no time limits as there is no involvement
		of public in the functioning of Legal Department
6	Sectoral	Not Applicable
	Development	
	Department	
7	Inspection	Not applicable to inspection department as there is
		no involvement of public in the functioning of the
		Inspection Department.
8	Non Life	For new/revised product/add-on filings, the insurers
		are to be communicated within 30 days. For all
		other functions there is no specific timelines
9	Health	Timelines for various aspects relating to products
		are specified in the IRDAI (Health Insurance)

Regulations 2016 / IRDAI Guidelines on Product Filing in Health Insurance Business vide Circular ref IRDA/HLT/REG/CIR/150/07/2016 dated 29.07.2016/ IRDAI Guidelines on standardization in Health Insurance IRDA/HLT/REG/CIR/146/07/2016 dated 29.07.2016/ IRDA/HLT/CIR/MISC/151/09/2019 dated 23.09.2019

Timelines on various aspects related to TPAs are specified in IRDAI (Third Party – Health Insurance) Regulations 2016 / IRDAI Circular number IRDA/TPA/REG/CIR/059/03/2016, dated 28-03-2016.

Timelines on filing of advertisements are specified under IRDAI Circular ref IRDAI/LIFE/CIR/MISC/189/10/2019 dated 17.10.2019

In case of Registration of Health Insurance Companies - IRDA (Registration of Indian Insurance Companies) Regulations 2000 and amendments from time to time

For places of business in IRDAI (Places of Business) Regulations 2015.

10 IT Not Applicable