



**भारतीय बीमा विनियामक और विकास प्राधिकरण**  
**Insurance Regulatory and Development Authority of India**  
**Sy. No. 115/1, Financial District, Nanakramguda, Hyderabad 500032**  
**सूचना प्रौद्योगिकी विभाग (Information Technology department)**

**Date: 07/09/2021**

**Re : Technical Shortlisting of Bidders for the RFP - IRDAI Insurance Grievance Call Centre (IGCC) Services (RFP Ref. No.: – IRDAI/IT/2021-22/02)**

This has reference to the RFP for IRDAI Insurance Grievance Call Centre (IGCC) Services (RFP Ref. No.: – IRDAI/IT/2021-22/02) dated 12th June, 2021.

Based on the detailed scrutiny of the technical bids submitted by the bidders and subsequent clarifications, the following bidders have been technically shortlisted for the next stage of bidding i.e. financial bid opening.

<b>Name of the bidder</b>
1. M/s Conneqt Business Solutions Limited
2. M/s Insight Customer Call Solutions Limited

**(A.R.Nithyanantham)**  
**Chief General Manager (IT)**